



CSE Shelter Advocate
First Shift
Job Description

Job Classification: Exempt

Work Schedule: Sunday-Thursday 8:00am-4:30pm

Salary: \$35,226.

Reporting Relationship: CSE Victim Services Coordinator

Primary Accountability: Maintains a safe and confidential environment for clients of the CSE Shelter. Provides services to victims of domestic violence, sexual assault, stalking, human trafficking and/or abuse.

Major Duties:

- Provides crisis intervention to adults and children housed at the shelter.
- Completes intake forms on each client seen.
- Meets weekly with clients staying at shelter to perform case management services.
- Reports any suspected child abuse and neglect after discussing it with program director.
- Offers advocacy and/or transportation to clients for community appointments as requested, such as medical, mental health and housing, to provide a supportive presence.
- Meets victims at the hospital for domestic violence or sexual assault support.
- Provide crisis intervention over the phone or with walk-in clients as needed.
- Provides consultation and advocacy to staff regarding the shelter clients.
- Provides additional responsibilities as assigned by the Shelter Manager.

General Duties:

- Attends all staff meetings.
- Actively promotes and supports the organization's mission and vision.
- Takes rotation as backup staff on-call, providing support for crisis calls and sexual assault calls as needed after hours.

Qualifications:

- Bachelor's degree in Social Work or related field, or equivalent combination of education and experience.
- Has a basic understanding of dynamics of domestic violence and sexual assault.
- Possesses sensitivity to the needs of others.
- Demonstrates a positive self-image and emotional maturity.
- Is an effective communicator.
- Ability to work with children and their parents in a stressful situation.



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- Willingness to be available as a consultant to staff members.
- Must have own car to help provide transportation as needed.
- Ability to function in a crisis setting where interruptions are frequent.
- Certified in First Aid and CPR (must earn certification within 180 days of hire).

Physical Demands:

- Able to lift 50 pounds.
- Able to climb flights of stairs multiple times daily.

Work Environment:

Additional Duties:

Additional duties and responsibilities may be added to this job description at any time. The job description does not state or imply that these are the only activities to be performed by the employee(s) holding this position. Employees are required to follow any other job-related instructions and to perform any other job-related responsibilities as requested by their supervisor.

Employee Signature Date Supervisor Signature Date